

COMPLAINT / RETURN FORM

Dear Customer, You should only complete and return this form if you wish to withdraw from the contract.



Company name:

First name:

Surname:

Telephone:

Oder number:

Delivery date:

Delivery address: FerrCa
Aalterbaan 238 B
9990 Maldegem
Belgium

To ensure a swift handling of your return, we would like to receive the following by e-mail:

- A copy of the invoice
- Photos of the product(s)
- E-mail the fully completed form to: info@ferrca.com and include this form with the to be returned products.

We cannot credit anything without a fully completed form, sent via email and together with the returned product.

Complaint

- Supplied product / number differs from the packing list
- Delivered faulty or damaged, notify us within 48 hour after delivery

Return

- Within 14 calendar days after delivery
- Customer arranges transport, in original packaging, himself
- Products made specifically on customer request cannot be returned

Article	Quantity	Reason complaint/return
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Client:

Contractor: FerrCa

Signed:

Signed:

Date:

Date:

RETURNS WILL ONLY BE ACCEPTED IN ORIGINAL PACKING SUCH AS DELIVERED